

QUALITY POLICY

TARO PLAST and all the companies that are part of the group confirm their commitment to guaranteeing products that satisfy requests and requirements, with the aim of increasing customer satisfaction and, more generally, of all interested parties. In order to keep this position active, a Quality Policy is followed, which uses the Quality Management System compliant with the UNI EN ISO 9001:2015 standard as a tool and which is based on the following reference principles:

- **ATTENTION FOCUSED ON THE CUSTOMER AND INTERESTED PARTIES**

The company is committed to understanding customer needs and plans its activities to fully satisfy them, operating in compliance with requests and:

- requirements specified and not by the customer;
- requirements defined by the organization;
- mandatory requirements.

- **PROCESS APPROACH**

TARO PLAST S.p.A identifies the various activities of its organization as processes to be planned, controlled and constantly improved and activates its resources in the best possible way for their implementation. Defines:

- the objectives to be pursued and the expected results,
- the related responsibilities and the resources used.

- **LEADERSHIP (GENERAL DIRECTION)**

TARO PLAST assumes responsibility for the effectiveness of the QMS, making all the necessary resources available and ensuring that the planned objectives are consistent with the context and strategic directions. Taro plast spa communicates the importance of the QMS and actively involves all interested parties, coordinating and supporting them.

- **ASSESSMENT OF RISKS AND OPPORTUNITIES**

In planning its processes, Taro Plast adopts a risk-based thinking approach (RBT) in order to implement the most suitable actions to:

- Evaluate and treat risks associated with processes;
- Exploit and strengthen the opportunities identified;
- Promotes an adequate proactive sense in risk management.

- **STAFF INVOLVEMENT**

The company is aware that the involvement of staff and all interested parties, together with the participation of all collaborators, are a primary strategic element. Promotes the development of internal professionalism and the careful selection of external collaborators in order to equip itself with competent and motivated human resources.

- **IMPROVEMENT**

The constant objective is to improve the performance of its QMS. The analysis of the context and the evaluation of the risks and opportunities connected to the company processes, the internal and external verification activities, and the management review are the tools put in place to improve constantly.

TARO PLAST has a special attention to "climate change," as an external factor that must be integrated and considered in strategic planning and operational decisions to address current and future impacts of climate change.

This commitment by the organization is a key step in the transition to a circular economy and sustainability.

Furthermore, TARO PLAST, aware of the importance of HSE issues regarding Health, Safety and the Environment, is committed to protecting the health and safety of workers (work environment), with particular attention to the prevention of accidents and occupational diseases and to the safeguarding and protection of the environment to prevent pollution, to guarantee and pursue the continuous improvement of its environmental performance by minimizing the risks related to the activities carried out and the products/services provided.

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